



C.H. ROBINSON

# Client Advisory

September 30, 2021

## Update: Victorian International Container Terminal – Delays

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Dear Valued Customer,

C.H. Robinson is continuing to monitor the impact to the Victorian International Container Terminal (VICT) and it is of importance to us to provide you with the latest information.

Here are the latest updates:

- The COVID-19 positive cases recorded at the terminal last week continue to challenge the ability to restore the effective movement of containers. The terminal has now reduced it's hours of operation to accommodate the fewer number of employees available to work vessels. This includes reduced hours of operation with no weekend work planned creating further delays.
- Information from our transport providers confirms an inability to predict when containers will be unloaded from vessels and be made available for collection, which in turn makes it difficult to advise on exact delivery dates and times.

The following remains consistent:

- The mass protests are impacting all facets of the supply chain. Further demonstrations are expected to incur impacting arrival timeslots and the ability for containers to be deired.

Further pressure will be placed on transport carriers as they work to restore delivery schedules and we expect additional fees to be applicable to cover cancelled time slots. C.H. Robinson will work closely with those customers impacted looking for solutions under the difficult circumstances and appreciate your patience as we navigate the delays.

Our teams will continue to monitor the situation, provide updates, and manage through the associated challenges to the best of our ability, minimising the impact to your supply chain.

Thank you for being our Valued Customer. If you have any questions, please do not hesitate to contact your C.H. Robinson commercial representative for further information.

Sincerely,  
C.H. Robinson