



C.H. ROBINSON

Client Advisory

September 22, 2021

Update: Victorian International Container Terminal – Delays

Dear Valued Customer,

C.H. Robinson have received advise from the Victorian International Container Terminal (VICT) advising of further delays after recent events in Melbourne, Australia.

Here are the latest updates:

- Following this mornings earthquake, the terminal was forced to shut for several hours to ensure no damage to equipment or to the operating site, and will re-open following engineer approval to resume safe operation of cranes.
- The mass protests are impacting all facets of the supply chain with VICT and the entire Webb Dock being blocked by main arterials to and from the city. Further demonstrations are expected to incur impacting arrival timeslots and the ability for containers to be dehiired.

As a result, we expect delays to occur as VICT work to restore the effective movement of containers through the terminal adding additional pressure on transport carriers and their ability to maintain delivery schedules. C.H. Robinson will work closely with those customers impacted by the forthcoming delays.

Our teams will continue to monitor the situation, provide updates, and manage through the associated challenges to the best of our ability, minimising the impact to your supply chain.

Thank you for being our Valued Customer. If you have any questions, please do not hesitate to contact your C.H. Robinson commercial representative for further information.

Sincerely,
C.H. Robinson