CLIENT ADVISORY

September 25, 2020

Dear Valued Customer,

AU: Update - Protected Industrial Action Nationally

We have received the below update from Patrick Terminals following further notification of Protected Industrial Action:

"As a result, from the ongoing Protect Industrial Action from the MUA Patrick has a growing backlog of containers. From Friday 25 September 2020 across all four container terminals, there are approximately 100,000 containers that are waiting to be handled by Patrick Terminals.

The current waiting time for a berth for an on-time vessel is 8 days in Brisbane, 17.8 days in Sydney, 9.3 days in Melbourne and 3 days in Fremantle.

Recently notified Protected Action Brisbane

24-hour stoppage commencing 23.00pm Thursday 1 October 2020;

Sydney

24-hour stoppage commencing 06.00am Friday 2 October 2020;

Fremantle

 1-hour stoppages of work at 5:00 am, 6:00 am, 1:00pm 2:00pm, 9:00pm and 10:00pm each day commencing on Friday 2 October 2020 and continuing for an indefinite period;

Previously advised Protection Action: Patrick Terminals – Melbourne

- 24-hour stoppage of work commencing 06.00am Friday 18 September 2020.
- 1-hour stoppages at 6.00am, 2.00pm and 10.00pm every day for 14 consecutive days commencing on Monday 21 September 2020.
- 1-hour stoppages at 6.00am, 2.00pm and 10.00pm each day from Monday, 14 September 2020 for an indefinite period;
- A ban on the performance of overtime commencing from 06.00am from Monday, 14 September 2020 for an indefinite period;
- A ban on the performance of work on the vessel, Spirit of Auckland, for a period of 4-hrs commencing at 05.00am on Monday 14 September 2020.
- 8-hour stoppage of work commencing at 07:00 am on Monday 7 September;

Our information is compiled from a number of sources that to the best of our knowledge are accurate and correct. It is always the intent of our company to present accurate information. C.H. Robinson accepts no liability or responsibility for the information published herein.



- A ban on the performance of work on the vessel Maersk Semakau for a period of 8hrs commencing at 07:00 am from Monday 7 September 2020;
- Ban on performance of upgrades and/or work in higher levels from 07:00 am Friday 4 September 2020 for an indefinite period
- A ban on the working of shift extensions from 07:00 am Friday, 4 September 2020 for an indefinite period;
- A ban on performance of work on vessels that have been subcontracted or outsourced to Patrick by another stevedoring company from 07:00 am Friday 4 September 2020 for an indefinite period.

Patrick Terminals - Brisbane AutoStrad

- 4-hour stoppages at 03:00 am, 11:00am and 07:00pm on Friday 25 September 2020;
- 4-hour stoppages commencing at 07:00am Friday 11 September 2020 and 07:00am Friday 18 September 2020;
- A ban on the performance of shift extensions commencing at 07:00am Friday 11 September 2020 for an indefinite period;
- A ban on attending work on days an employee is rostered as "off/avail" from 07:00 am Friday 11 September 2020 for an indefinite period;
- A ban on attending work on days an employee is called into work after being placed on the standby list from 07:00am Friday 11 September 2020 for an indefinite period;
- A ban on attending for work after being called into work when not allocated from 07:00am Friday 11
 September 2020 for an indefinite period;
- A ban on performance of work on vessels that have been subcontracted or outsourced to Patrick by another stevedoring company from 07:00 am Friday 4 September 2020 for an indefinite period.
- A ban on performance of upgrades and/or work in higher levels (except for Leading Hand Lasher) from 07:00 am Friday, 4 September 2020 for an indefinite period;

Patrick Terminals - Fremantle

- A ban on the performance of work on the Swan River Bridge for 31 hours commencing from 12:01 am Friday 25 September 2020;
- 24-hour stoppage of work commencing 07:00am Tuesday 29 September 2020;
- Ban on the performance of work on the Margaret River Bridge for 32 hours, from 11:00pm Thursday 17
 September 2020 to 07:00am Saturday 19 September 2020
- A ban on attending for work on days an employee is called into work after being placed on the standby list from 07:00am 17 September 2020 for an indefinite period;
- A ban on attending for work on days an employee is called into work when not allocated from 07:00am 17 September 2020 for an indefinite period;
- A ban on the performance of work on the vessel Swan River Bridge commencing at 12:01 am from Friday 11 September 2020 and continuing until 7:00am on Saturday 12 September 2020;
- Ban on performance of upgrades and/or work in higher levels from 07:00 am Friday 11 September 2020 for an indefinite period;
- A ban on attending for work on days an employee is rostered as "off/avail" from 07:00 am Monday 14
 September 2020 for an indefinite period;
- A ban on the working of shift extensions from 07:00am Friday, 4 September 2020 for an indefinite period;
- A ban on the working of overtime from 07:00am Friday, 4 September 2020 for an indefinite period;
- A ban on the performance of work on the vessel Margaret River Bridge for a period of 24hrs commencing at 07:00am from Friday, 4 September 2020;
- 24-hour stoppage of work commencing at 07:00am Friday, 4 September;
- A ban on performance of work on vessels that have been subcontracted or outsourced to Patrick by another stevedoring company from 07:00am Friday, 4 September 2020 for an indefinite period.

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Patrick Terminals - Sydney AutoStrad

- A ban on the performance of overtime commencing at 06:00am Friday 11 September 2020 for an indefinite period;
- A ban on the performance of shift extensions commencing at 06:00am Friday 11 September 2020 for an indefinite period;
- Ban on performance of upgrades and/or work in higher levels from 06:00am Saturday 5 September 2020 for an indefinite period;
- A ban on the performance of work on Project SABRE (Port-side Rail Project) commencing at 06:00 am Friday 4 September 2020 for an indefinite period:
- 4-hour stoppage of work commencing at 12:00 midday on Friday 4 September;
- A ban on performance of work on vessels that have been subcontracted or outsourced to Patrick by another stevedoring company from 06:00am Friday 4 September 2020 for an indefinite period.

We are working through the impacts of the additional Protected Industrial Action and will keep you updated with ongoing developments. The National Operations Centre will continue to work with all of our customers to mitigate the impacts of the industrial action.

We apologise for the inconvenience caused as a result of the Protected Industrial Action and take this opportunity to assure you that we are working towards an outcome that will ultimately enable us to continue to deliver the best results for our customers."

AU: Receival and Dispatch (R&D) Operations Canceled - Fremantle

We have received the below update from Patrick Terminals, Western Australia (WA):

"Patrick Fremantle Terminal regret to advise that due to industrial action, R&D operations on Saturday DAY shift has been cancelled

Duration of Delay: 1 days 0 hrs 0 min. **Issue Commencement:** 25/09/2020 09:40 **Expected Resolution:** 26/09/2020 09:40"

We have received the below update from DP World, Western Australia (WA):

"Duration of Delay: 2 days, 23 hrs 0 min. Issue Commencement: 25/09/2020 10:10 Expected Resolution: 28/09/2020 09:10"





AU: Sydney Port Congestion Surcharge

Hamburg Sud and Maersk have announced and filed a Port Congestion Surcharge (PCS) to the levels noted below. This surcharge is due to a combination of factors including industrial action and the carriers are experiencing heavy congestion at Sydney, Australia terminals. C.H. Robinson will continue to evaluate the market to ensure each customer receives the most competitive offering in the marketplace.

	Effective	FCL	LCL
Import (USA)	Gate in date 24 October	USD 350 / TEU	MIN USD 15.00 / USD 15.00 w/m
Import (non-USA)	ETD 1 October	USD 350 / TEU	MIN USD 15.00 / USD 15.00 w/m
Export (USA)	Gate in date 24 October	USD 350 / TEU	MIN USD 15.00 / USD 15.00 w/m
Export (non-USA)	ETD 1 October	USD 350 / TEU	MIN USD 15.00 / USD 15.00 w/m

Thank you for being our Valued Customer. If you have any questions or concerns regarding the notices held within, please contact your Key Account Manager or a C.H. Robinson representative.

Sincerely, C.H. Robinson.

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