

C.H. ROBINSON CONTRACT CARRIER AUTOMATION TOOLS

You have a business to run and goals to meet. Supporting your business in our ever-evolving industry is our top priority. Let us help you reduce unnecessary phone calls and emails by automating the daily tasks that can take you away from what's important: managing your fleet. By using one of our many available technology solutions you can save time and focus on your strategic growth.



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TECHNOLOGY	Navisphere®			EDI	GPS/Telematics Tracking	MacroPoint®
	Navisphere Carrier website	Navisphere Carrier mobile app	Navisphere Driver mobile app			
OVERVIEW	The Navisphere Carrier website supports dispatchers and owner/operators. It's the perfect tool to help manage your business at your desk. Powerful features and direct connectivity to our Navisphere Carrier mobile app means you gain more opportunities for business growth and enhanced relationships to your C.H. Robinson representatives.	You can get the help you need to manage your fleet and your business while on the move using our Navisphere Carrier mobile app. Key functions of the app help owner/operators, dispatchers, and fleet managers save time, plan ahead, stay updated about loads, and start the payment process faster.	Designed especially for drivers, our Navisphere Driver app is an easy way to provide status updates throughout the life of a load, directly from a smartphone. The simple set up process helps assign loads quickly and updates are provided via location services, without the need to set up a user name and password.	With EDI connectivity, you can accept/reject tenders and provide automated updates directly from your transportation management system (TMS).	If you already have GPS/Telematics in-cab technology, you may be able to provide required stop and in-transit updates through those devices.	MacroPoint® provides required stop and in-transit updates for drivers who are limited to basic cellular devices (no smartphones). Using cell tower triangulation, MacroPoint® detects the device's location only during the life of the C.H. Robinson load you're moving.
WILL THIS COUNT AS AN AUTOMATED UPDATE?	NO	YES	YES	YES	YES	YES
BEST SUITED FOR...	Carriers of all sizes • Dispatchers • Owner/operators • Accounts receivable	Owner/operators to small carriers (1-25 units) • Dispatchers • Owner/operators • Drivers	Owner/operators to small carriers (1-25 units) • Drivers of any fleet size	Carriers of all sizes • Anyone at a large carrier organization	Medium to large carriers (50+ units) • A carrier with GPS technology already implemented	Carriers that have drivers whose phones do not have data access • Drivers limited to basic cellular phones
KEY FEATURES	<ul style="list-style-type: none"> • Post trucks • Find loads • Manage freight • Receive load tenders • Accept/reject load tenders • Assign drivers/equipment to loads • Upload documents • Manage accounts receivable • Key Carrier Bonus: Submit offers online • Assign drivers • Real time notifications 	<ul style="list-style-type: none"> • Post trucks • Find loads • Manage freight • Manual load updates • Automated stop updates • Upload documents • Accounts receivable • Assign drivers • Real time notifications 	<ul style="list-style-type: none"> • View load details • Manual load updates • Automated stop updates • Document scan/upload • Upload documents 	<ul style="list-style-type: none"> • Receive load tenders • Accept/reject load tenders • Automated Updates (EDI-214) 	<ul style="list-style-type: none"> • Automated updates 	<ul style="list-style-type: none"> • Automated stop updates
REQUIRED EQUIPMENT	Computer or mobile device	Smartphone	Smartphone	TMS	GPS/Telematics	Any cellular device
COST TO YOU	FREE	FREE	FREE	FREE (will incur internal IT set up costs)	FREE	FREE
HOW AUTOMATED IN-TRANSIT AND STOP UPDATES WORK	Not considered a form of automation.	<ul style="list-style-type: none"> • Arrival: 1 mile geo-fence updates. • Departure: 1.5 mile geo-fence updates. • In-transit updates at defined frequency. 	<ul style="list-style-type: none"> • Arrival: 1 mile geo-fence updates. • Departure: 1.5 mile geo-fence updates. • In-transit updates at defined frequency. 	Varies	<ul style="list-style-type: none"> • Arrival: 1 mile geo-fence updates. • Departure: 1.5 mile geo-fence updates. • In-transit updates at defined frequency. 	<ul style="list-style-type: none"> • Arrival: 3 mile geo-fence updates. • Departure: 3 mile geo-fence updates. • In-transit updates at defined frequency.
TRACKING FREQUENCY	N/A	60 minutes (up to every 15 minutes)	60 minutes (up to every 15 minutes)	Varies by carrier	60 minutes (up to every 15 minutes)	60 minutes (up to every 30 minutes)