C.H. Robinson Worldwide Canada, Ltd. Warehouse Trading Terms and Conditions

1. DEFINITIONS

a) Warehouseman: Shall mean C.H. Robinson Worldwide Canada, Ltd., its servants, agents, employees and successors and assigns;

b) Stored Goods: Shall mean those goods delivered to the Warehouseman for storage and/or crossdocking, unloading, breakdown, repacking, reloading and forwarding;

c) Storer: Shall mean the owner of the Stored Goods or his agent and shall include the holder of a negotiable receipt, any party with a security interest in the Stored Goods and the party delivering the Stored Goods to the Warehouseman;

d) Warehousing Charge: Shall mean the sum of all charges payable hereunder to the Warehouseman in accordance with the terms herein contained;

e) Crossdocking: Shall mean the acceptance of a shipment of Stored Goods by the Warehouseman, for redelivery as hereinafter set out, the unloading and breakdown thereof into component parts in accordance with instructions received from the Storer and reloading for forwarding of the said component parts of the Stored Goods at the premises of the Warehouseman and in circumstances where no additional units of Stored Goods are intermingled with the Stored Goods being crossdocked;

f) Additional Charge: Shall have the meaning attributed to it in paragraph 14(b) hereof;

g) Crossdocking Charge: Shall mean the amount charged by Warehouseman for receipt and delivery of units in circumstances where no additional units are intermingled therewith and no Storage Charges or Additional Charge is applicable thereto;

h) Storage Charge: Shall mean the sums charge by Warehouseman in connection with the Stored Goods as set forth in paragraph 7 hereof;

2. TENDER FOR STORAGE

a) All Stored Goods shall be and the Storer shall bear all costs of ensuring that they are at the time of delivery to the Warehouseman properly marked and packed for handling, storing, and forwarding or Crossdocking as the case may be;

b) The Storer shall furnish a manifest showing marks, brands, or sizes to be kept and accounted for separately and the class of storage desired, provided that until such time as the said manifest has been delivered to the Warehouseman, the Stored Goods may be stored in bulk or general storage as determined at the sole discretion of the Warehouseman and the Storer will be charged accordingly. The Warehouseman will not be liable for any damage occurring due to improper storage prior to delivery of the manifest;

c) The Warehouseman undertakes the storage, handling, delivery, or Crossdocking of the Stored Goods only in the units in which they are originally received without subsequent sorting, except by special arrangement subject to an Additional Charge;

d) Stored Goods which are hazardous by their nature and the storage of which in a public warehouse under ordinary general conditions is prohibited by government or local regulation or decision of the Warehouseman or which will or may affect the rate or availability of
insurance on other Stored Goods or the Warehouseman’s premises will not be accepted for storage.

3. ACCEPTANCE OF GOODS

All stored goods are tendered to the Warehouseman subject to the availability of space at the time of delivery of the Stored Goods to the Warehouseman and to the terms and conditions hereof.

4. HANDLING

a) When agreed to by the Warehouseman and the Storer, a minimum handling charge shall be incurred by the Storer for the ordinary labour and duties incidental to receiving the Stored Goods at the warehouse door, the storing of same and subsequent redelivery thereof to the warehouse door. The minimum handling charge will be billed as part of the Warehousing Charge for the first month.

b) When agreed to by the Warehouseman and the Storer, an Additional Charge for the unloading or loading of vehicles, vessels or containers of any nature will be charged to the Storer.

5. LOADING AND UNLOADING

a) Charges for unloading or loading of vehicles, vessels or containers, and charges for the use or retention of the vehicle, vessel or container and the collection or delivery thereof are all chargeable to the Storer;

b) Dunnage and fastenings supplied by the warehouseman and used in loading outbound vehicles, vessels or containers are an Additional Charge to the Storer;

c) Any costs incurred by the Warehouseman in unloading vehicles, vessels or containers containing damaged goods are an Additional Charge to the Storer.

6. CROSSDOCKING

a) Where all or part of a shipment received by a Warehouseman is received for the purposes of Crossdocking, it shall be assessed only the Crossdocking Charge.

7. STORAGE CHARGES

a) Unless otherwise agreed to in writing, all monthly charges for storage of Stored Goods are based on a calendar month and are calculated on a month-to-month basis.

8) INSURANCE

a) Stored Goods are not insured by the Warehouseman and the Warehousing Charge does not include insurance unless specified in writing and signed by the Warehouseman. It is the sole responsibility of the Storer to ensure the Stored Goods are insured.

9. PROCEDURES

a) Except for express written instructions from the Storer the Warehouseman shall have
absolute discretion regarding methods and procedures followed in the handling, storage and transport of Stored Goods. In addition, if the Warehouseman deems it necessary or desirable in the interests of the Storer to deviate from the Storer’s written instructions it shall have absolute right so to do. Instructions to ship goods are not effective until delivered to and accepted by the Warehouseman.

10. TRANSFERS AND REMOVAL

a) The Warehouseman shall have the right to move at its own expense the Stored Goods of the Storer within the warehouse in which the Stored Goods are stored or to any other warehouse of the Warehouseman.

b) Instructions to transfer Stored Goods on the books of the Warehouseman are not effective until delivered to and accepted by the Warehouseman and all charges up to the time transfer is made are chargeable to the Storer and payable before the transfer is made. Such a transfer shall be subject to an appropriate Additional Charge.

c) Except where other procedure is provided for in the Warehouse Receipts Act. R.S.O. 1980 c.528 as amended, or such other federal or provincial statute or regulation as may be applicable, the Warehouseman may upon written notice to the Storer and to any other person known by the Warehouseman to claim an interest in the Stored Goods, require the removal of any Stored Goods by the end of the next proceeding storage month.

11. FORWARDING

a) The Warehouseman is entitled and hereby authorized by the Storer to employ the service of any licensed carrier for the purposes of shipping the Stored Goods. Upon delivery of the Stored Goods to the door of the warehouse in which same are stored for collection by such carrier the Warehouseman’s liability in respect of the Stored Goods ceases and is at an end unless otherwise agreed to in writing and signed by the Warehouseman.

12. DELIVERY REQUIREMENTS

a) The word “delivery” for purposes of this paragraph shall mean movement of the Stored Goods to the door of the warehouse in which same are stored or crossdocked;

b) Subject to instructions to the contrary, or as provided herein, Stored Goods shall be delivered to a third party only upon receipt of written instructions from the Storer;

c) If a negotiable receipt has been issued no Stored Goods covered thereby shall be released by the Warehouseman unless the receipt properly endorsed is surrendered for cancellation or for endorsement of partial delivery thereon;

d) When Stored Goods are ordered out a reasonable time shall be given to the Warehouseman to carry out shipping instructions provided that if the Warehouseman is unable, due to causes beyond its control, to effect delivery before the end of the calendar month or other agreed to billing period during which the said order was received, the Stored Goods will be subject to charges for the next storage month;

e) When the Warehouseman has given notice in accordance with the provisions of section 11(c) hereof or because of fire, acts of God, war, Queen’s and public enemies, seizure under legal process, strikes or lockouts, riots or civil commotion is unable to effect delivery before the end of a calendar month or other agreed to billing period during which such notice was
given by the Warehouseman the Stored Goods shall be subject to a Storage Charge only for that part of the immediately following time period during which the Stored Goods remain in storage.

13. SCHEDULE OF CHARGES

a) Minimum Charges: There shall be Minimum Charges assessed for storage, unloading, repacking, reloading, forwarding and any other services rendered by or required of the Warehouseman with respect to each unit of Stored Goods provided that in no event shall the Minimum Charges per unit be less than as set out on the quotation provided to Storer;

b) Additional Charges: In addition to the Minimum Charges imposed pursuant to clause 14(a) above the Storer shall be responsible for all charges for receiving and handling goods in other than normal business hours, for loading or unloading vehicles, vessels or containers, for dealing with Stored Goods in part unit form and for any extra service provided by the Warehouseman included but not limited to charges for demurrage, special warehouse space, material drayage, repairing, relabelling, coopering, sampling, weighing, repiling, inspecting, collecting, clerical labour, reporting marked weights or numbers of units and excess Warehouseman’s limitation of liability in connection with the Stored Goods as well as the cost incurred in handling and shipping expenses for outbound shipments and for all other special services rendered by or required of Warehouseman. All Additional Charges shall be due when incurred;

c) Special Charges: In addition to the charges shown in clause 13(a) and (b) above the Warehouseman may impose Special Charges for costs, expenses or liabilities arising out of or in connection with the giving of a guarantee by the Warehouseman to a customs broker on behalf of the Storer to facilitate the movement of goods of the Storer (be they Stored Goods or otherwise) through Canadian Customs. All Special Charges are due when incurred.

14. DAMAGE DEFAULT

a) The Warehouseman shall not be held responsible for any loss or damage to the Stored Goods or for non-delivery or bad delivery thereof unless it is proven that the loss, damage, non-delivery or bad delivery occurred while the Stored Goods were in the possession of and under direct physical control of the Warehouseman and that such loss, damage, non-delivery or bad delivery was due to the negligence or voluntary act or omission of the Warehouseman;

b) Other than where default is caused by the failure of the Warehouseman to exercise care and diligence in regard to the Stored Goods as would a careful and diligent owner of similar goods in custody of them and in similar circumstances, the Warehouseman shall have no liability or responsibility concerning, arising out of or relating to the Stored Goods or any instructions, agreements, notices, information or services related thereto or any other cause whatsoever and the parties hereby agree that this shall include the negligence of the Warehouseman, its servants, agents and employees;

c) Perishable Stored Goods, or Stored Goods which are susceptible to damage through temperature changes or other causes incident to general storage, are accepted in general storage, only at Storer’s risk for such damages as might result from general storage conditions. In the event that the nature or condition of the Stored Goods creates a condition hazardous to the safekeeping and storage of other Stored Goods in the warehouse or to any property or person, the Warehouseman may forthwith remove such Stored Goods from the warehouse. In such event, the Warehouseman will give notice to the Storer that such
Stored Goods have been removed and the location thereof. The Storer shall thereupon be liable for the expense in connection with such removal, all accrued unpaid charges, and the storage and other charges at the new location of such Stored Goods. Upon delivery of such Stored Goods to the door of the Warehouse in which same are stored for purposes of such relocation thereof, the responsibility of the Warehouseman shall cease in connection therewith;

d) The Warehouseman shall not knowingly accept for storage any goods that are of a perishable nature or goods that will deteriorate greatly in value or injure other Stored Goods or the Warehouseman’s property. The Warehouseman accepts no responsibility for any loss, damage or deterioration to such goods tendered by the Storer contrary to this clause. By tendering such goods to the Warehouseman for storage contrary to this clause, the Storer agrees and undertakes to hold the Warehouseman harmless for any loss, damage of deterioration suffered by the Storer’s goods and hereby agrees and undertakes to accept liability for any loss caused to the Warehouseman’s property or the property of another Storer thereby.

e) The Warehouseman, other than in the case of negligence or a voluntary act or omission shall not be responsible for demurrage nor for delay in unloading inbound vehicles, vessels or containers, or the loading of outbound vehicles, vessels or containers;

f) Other than in the case of negligence or voluntary act or omission on the part of the Warehouseman, the Warehouseman shall not be liable for any damage, loss or action for failure to ship out Stored Goods within a reasonable time of the request for shipment and in no event shall a reasonable time be held to be less than 48 hours.

15. LIABILITY

a) All Stored Goods are at Storer’s risk for loss or damage by fire or explosion, or from any other cause whatsoever, including without limiting the generality of the foregoing, flood, winds, storm, earthquake, or other acts of God, war, insurrection, riot, civil or military authority, strikes, picketing, lockout or any other labour trouble, shrinkage in weight, loss in quality or due to the inherent or perishable nature of the Stored Goods, or by insufficient cooperage, boxing, crating or packaging, or for wear and tear, or by any cause beyond the control of Warehouseman. No responsibility will be assumed for loss of Stored Goods by leakage or failure to detect same, or for concealed damage. The Warehouseman shall not be liable for loss or damage caused by breakage, theft, pilferage, rats, mice, vermin, sprinkler leakage or water, unless such damage is caused by failure of the Warehouseman to exercise the ordinary care and diligence required of him by law. All Warehousing Charges must be paid on Stored Goods lost or damaged by any of the above causes;

b) The Warehouseman shall in no circumstances be liable for any direct or indirect loss or loss of profit as a result of the non-delivery or delay in delivery of Stored Goods or re-routing of any shipment of the Stored Goods for any reason whatsoever;

c) Where Stored Goods are in Canada Customs Bond the Warehouseman shall not be liable or responsible for any seizure of such Stored Goods by the Government of Canada or any agency or officer thereof for any reason whatsoever;

d) The quality, condition, contents and value of the Stored Goods are not known to the Warehouseman except as declared and described by the Storer in writing and delivered to and acknowledged by the Warehouseman.
e) The liability of the Warehouseman, arising from legal responsibility shall in no event exceed the lesser of the actual minimum value of the loss or damage to the Stored Goods or CAD$40 per package unless the Storer at or prior to the time the Stored Goods are placed in storage with the Warehouseman has requested, and Warehouseman has agreed to a limitation of liability in excess of CAD$40 per package and Storer has paid or has agreed to pay an Additional Charge at the time of delivery of the Stored Goods to the Warehouseman sufficient to cover the excess limitation of liability. In no event shall the valuation exceed the actual value of the Stored Goods provided that if in fact such valuation does exceed the actual value the liability of the warehouseman shall be the lesser of the valuation or the actual value of the Stored Goods;

f) The Warehouseman is not in any case or under any circumstances whether negligent or not, responsible for any loss or damage to Stored Goods unless and until notice in writing of such loss or damage, together with full and detailed particulars thereof, is given to the Warehouseman within 48 hours after the Storer becomes aware of such loss or damage or takes delivery of the Stored Goods or any portion thereof, whichever event may first happen, or in the event of notice being given by the Warehouseman under section 11 within 48 hours after the period stipulated in such notice.

16. LIEN

a) The Warehouseman hereby claims and the Storer hereby grants, a lien on and a right to retain and/or sell all Stored Goods and documents relating thereto until and unless all expenses, fees, costs, liabilities, commission, Minimum Additional and Special Charges and all other payments and expenses made or incurred by the Warehouseman at any time for or on behalf of the Storer have been paid, satisfied, released or provided for to the satisfaction of the Warehouseman. Should such lien not be satisfied within 35 days of the date notice is given to the Storer, the Stored Goods may be sold by public or private sale, auction or otherwise at the expense of the Storer and the Warehouseman shall apply the proceeds net of expenses of the sale to the debt owed to it by the Storer whether in regards to the Stored Goods that were sold or otherwise.

17. INDEMNITY

a) Without prejudice to any of the foregoing conditions the Storer shall indemnify and save harmless the Warehouseman from and against all cost, losses, demands, liabilities, responsibilities and causes of action arising out of or in connection with either directly or indirectly the Stored Goods, any other goods of the Storer or instructions of the Storer.

18. SEVERABILITY

a) If any of the within terms, conditions or provisions or the application thereof to any person or circumstance shall at any time or to any extent be invalid or unenforceable at law such term, condition, or provision shall be severed from the remainder thereof which shall be affected thereby, and in each and every circumstance in which reference is made hereto each term, covenant, condition and provision hereof shall be valid and be enforced to the fullest extent permitted by law.

19. LAW

a) This and all agreements related hereto, between the Warehouseman and Storer shall be in accordance with the laws of the province of Ontario, and each agreement shall be
interpreted under the exclusive jurisdiction of the courts in Ontario.

20. CONTRACT TERMS

a) The terms and conditions herein contained are subject to any contractual arrangements and/or quotations entered into between the Storer and Warehouseman. In the event that there is a conflict between the terms and conditions of the within warehouse receipt and terms and conditions of such contract and/or quotation, the terms and conditions of such contract and/or quotation shall prevail.