C.H. Robinson Statement Concerning Coronavirus (COVID-19)

We continue to closely monitor developments and the global impact with respect to the Coronavirus (COVID-19).

Our crisis management team has been monitoring the situation, and taking steps to ensure the wellness and safety of our employees while executing against our comprehensive business continuity plans. The team has been providing relevant, timely updates to our employees, customers and contract carriers.

C.H. Robinson remains fully operational around the globe, continuing to service all global and domestic transportation while adhering to government and health regulations. Our scale, technology, and single, multimodal global transportation management system, Navisphere, enable us to continue to support our network of nearly 200,000 customers and contract carriers worldwide.

All of our locations have business continuity plans and strategies in place to allow our employees to work remotely as the need arises. Our global reach and technology position us to adjust operational support as needed to ensure uninterrupted service. We are available to help with production planning and forecasting to ensure you are prepared with strategy and execution support and, if necessary, appropriate mitigation plans.

The safety of our employees and their families continues to be our utmost priority. We recognize this situation remains very fluid. We will continue to monitor the impacts to global and domestic transportation daily and provide updates through <u>client advisories</u>, <u>social media</u> and short form <u>blogs</u>.

Our global network of experts remains committed to providing the superior service and support that you have come to rely on.

