Accessibility for Ontarians with Disabilities
Customer Service Feedback Form

C.H. Robinson is committed to providing persons with disabilities with equal opportunities and standards of goods and services in accordance with the Accessibility for Ontarians with Disabilities Act (AODA). We welcome your feedback regarding accessibility at C.H. Robinson. If you would like to obtain a copy of C.H. Robinson’s AODA Policies, please email employeerelations@chrrobinson.com.

Please tell us the date and location of your visit:

Date: ___________________________  Location: ___________________________

1. Were you satisfied with the customer service we provided you?
   
   [ ] Yes  [ ] No  [ ] Somewhat
   
   Comments
   ____________________________________________________________
   ____________________________________________________________

2. Was our customer service provided to you in an accessible manner?
   
   [ ] Yes  [ ] No  [ ] Somewhat
   
   Comments
   ____________________________________________________________
   ____________________________________________________________

3. Did you experience any problems accessing our goods and services?
   
   [ ] Yes  [ ] No  [ ] Somewhat
   
   Comments
   ____________________________________________________________
   ____________________________________________________________
You may submit your feedback by any of the following methods:

1. Email: by emailing the feedback form as an attachment to employeerelations@chrobinson.com
2. Standard Mail - by printing the feedback form and mailing to the following address:

   ATTN: Employee Relations
   C.H. Robinson
   14701 Charlson Road
   Suite 1600
   Eden Prairie, MN 55347-5090

Contact Information (complete only if you’d like to be contacted):

   Name: ________________________________

   Phone Number: __________________________

   Email: _________________________________

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