

June 27, 2017

Cybersecurity Alert Maersk Disruption

Dear Valued Customer,

As some of you might have already heard, companies around the globe are reporting that they have been struck by major ransomware cyber-attack with a heavy concentration in Europe.

Maersk Lines based in Copenhagen has been directly impacted by this. As we understand, this has impacted their IT systems and APM terminals globally. The situation is still fluid but what we know at this time is as follows:

- Non-essential employees are being sent home until IT can resolve the issue.
- Impact extends to container shipping, tug boat operations, oil and gas, drilling and oil tankers.
- AMP terminals have been advising truckers to delay arrivals at terminals and some are completely shut down.
- Hamburg-Sud which was acquired by Maersk has not been impacted.
- MSC and Hyundai who has a Vessel Sharing Agreement (VSA) with Maersk has not been directly impacted but we suspect delays can occur due to electronic communications between the VSA partners.

C.H. Robinson is diligently following this issue and there is no specific timeline on this issue at this moment.

Thank you for being our Valued Customer. If you have any questions, please do not hesitate to contact C.H. Robinson for further information.

Sincerely,

C.H. Robinson Global Ocean Services

Our information is compiled from a number of sources that to the best of our knowledge are accurate and correct. It is always the intent of our company to present accurate information. C.H. Robinson accepts no liability or responsibility for the information published herein.

