



C.H. ROBINSON

Client Advisory

November 19, 2021

Victorian Port Update

Dear Valued Customer,

C.H. Robinson wish to inform you of the decline in productivity at the Port of Melbourne. With a record high number of supply chain disrupting events, including but not limited to, industrial action, severe weather, peak season volumes, port congestion and vessel delays, the cumulative impacts are now being felt across supply chains.

Disruptions at the respective terminals include:

- DP World, West Swanson Terminal, is experiencing lengthy turnaround times and the terminal is heavily congested.
- Unending Protected Industrial Action at Patrick, East Swanson Terminal, has slashed available vehicle booking slots leading to delays in collecting import containers and delivering exports.
- Victorian International Container Terminal (VICT) are experiencing high volumes, equipment breakdowns and longer truck turn-around times.

These delays may bring additional charges and we are asking for your support and understanding that, these additional costs associated cannot be absorbed and will be passed down through the supply chain.

Additionally, the Victorian International Container Terminal (VICT) and DP World have both made announcements to industry advising of changes to their fee structures, effective January 1, 2022:

- DP World have imposed an approximate 6% increase to their import, and a 16% increase to their export wharf time slot and infrastructure fees.
- VICT have increased their wharf timeslot fee by approximately 8%.

Our teams continue to monitor the situation, provide updates, and manage through the associated challenges to the best of our ability, looking for solutions to minimise the impact to your supply chain.

Thank you for being our Valued Customer. If you have any questions, please do not hesitate to contact your C.H. Robinson commercial representative for further information.

Sincerely,
C.H. Robinson.