



C.H. ROBINSON

Client Advisory

July 01, 2021

South Asia Peak Season Booking Cancellation Fee

Dear Valued Customer,

To address the growing supply chain demand in a new dynamic world where demand for space and equipment is at its peak level, we would like to ensure each booking issued is fully utilised for the intended vessel.

In order to keep delivering such premium services and ensure both reliability and integrity in offering access to ship capacity and equipment reservation, we would like to inform you that as of July 01, 2021, each Ocean Export FCL (Full Container Load) booking will be associated to a Booking Cancellation Fee.

This Booking Cancellation Fee aims at ensuring that equipment and slots are prioritized and granted to genuine bookings which are duly committed.

Origin: India and Sri Lanka

Booking Cancellation Fee: USD 100 per container

Effective Date: 1st July 2021

Flexibility is extended through a cancellation fee FREE period fixed at 7 days or before ship ETD if empty container is not picked up. If empty container is picked up and not gate in for the intended vessel then booking cancellation fee is applicable.

In cases where shipping line prepone/advanced the gate closure without any prior intimation, non-issuance of Form 13, port strike etc. then Booking Cancellation Fee reversal would be subject to approval from the shipping line.

We encourage you to inform us about your booking cancellation before the above-mentioned timeline.

We are carefully observing the developments and will continue to monitor the situation and till further notice above fee is applicable from all bookings effective 1st July 2021.

Thank you for being our Valued Customer. If you have any questions, please do not hesitate to contact your C.H. Robinson commercial representative for further information.

Sincerely,
C.H. Robinson

Our information is compiled from a number of sources that to the best of our knowledge are accurate and correct. It is always the intent of our company to present accurate information. C.H. Robinson accepts no liability or responsibility for the information published herein.