



C.H. ROBINSON

Client Advisory

May 3, 2021

Airport Terminal Congestion

Dear Valued Customer,

Cargo congestion continues to be a significant challenge at the major airport hubs within the United States. The airport terminals air cargo flow through are intended to be high velocity facilities and have space limitations. Many of these terminals are struggling to make cargo available in a timely manner. Delays can vary greatly depending on the specific terminal the freight moves through.

Many factors are contributing to this congestion, but the primary causes are high volumes and labor challenges. With passenger flights still operating at a fraction of 2019 levels, a higher percentage of cargo is funnelling through the major airport hubs on commercial freighters and charters.

The airline, terminal and forwarding communities continue to collaborate on ways to improve the current environment through the use of overflow facilities, additional hours of operations and exclusive unit load devices (ULD) that can be recovered in-tact from the terminal shortly after arrival of a flight.

The current environment is impacting the industry as a whole and we encourage you to work closely with your aligned CH Robinson team member to ensure the optimal routing and expectations are being set to meet your airfreight needs.

Thank you for being our Valued Customer. If you have any questions, please do not hesitate to contact your C.H. Robinson commercial representative for further information.

Sincerely,
C.H. Robinson

Our information is compiled from a number of sources that to the best of our knowledge are accurate and correct. It is always the intent of our company to present accurate information. C.H. Robinson accepts no liability or responsibility for the information published herein.