

November 19, 2020

## COVID-19 Update: South Australia

Dear Valued Customer,

At C.H. Robinson, we are closely monitoring the current Coronavirus outbreak in South Australia, and it is of vital importance to us to provide you with the latest COVID-19 updates.

The State of South Australia has gone into a six-day full lockdown. Essential services including the transportation of goods via road and rail remain open. Due to the speed of the lockdown, the full extent of the impact has yet to be determined, however we anticipate there will be delays in unpacking times and the movement of containers.

The Victorian Government has announced the border with South Australia will close from 11:59pm Thursday, November 19, 2020. All interstate truck drivers must get COVID-19 tested at the Nhill testing site, causing further delays. Drivers will be allowed to continue their journey and will be contacted with the results.

Ports across Australia are still struggling with delays and backlog due to the industrial action in Q3. The upcoming stoppages for the Annual General Meeting (AGM) for the Maritime Union of Australia (MUA) will further impact Melbourne's terminals, culminating in further strain on trucking.

If you are not able to take delivery of containers during lockdown, please advise your customer service representative or key account manager as soon as possible.

C.H. Robinson remains fully operational, continuing to service all global and domestic transportation while adhering to government health regulations. All South Australian offices have business continuity plans and strategies in place to allow our employees to work remotely to ensure our customers and carriers receive uninterrupted service.

Thank you for being our Valued Customer. If you have any questions, please do not hesitate to contact your C.H. Robinson commercial representative for further information.

Sincerely,  
C.H. Robinson.

*Our information is compiled from a number of sources that to the best of our knowledge are accurate and correct. It is always the intent of our company to present accurate information. C.H. Robinson accepts no liability or responsibility for the information published herein.*

