

November 18, 2020

U.S. Airport Terminal Congestion

Dear Valued Customer,

Congestion at some of the major airport terminals in the U.S. has led to extended recovery times for cargo after arrival. Atlanta, Chicago, Dallas, Los Angeles, and New York are all affected, with Chicago and Los Angeles seeing the most extreme examples.

Delayed breakdown of cargo as well as long lines for recovery are the most common issues. Labor shortages for the terminal operators combined with increased volumes is the primary cause. It is important to note that each airport has multiple terminals, and some are more affected than others. C.H. Robinson continues to work with the terminals to mitigate delays.

Thank you for being our Valued Customer. If you have any questions, please do not hesitate to contact your C.H. Robinson commercial representative for further information.

Sincerely,
C.H. Robinson

Our information is compiled from a number of sources that to the best of our knowledge are accurate and correct. It is always the intent of our company to present accurate information. C.H. Robinson accepts no liability or responsibility for the information published herein.

