

September 2, 2020

COVID-19 Update: Oceania

Dear Valued Customer,

At C.H. Robinson, we are closely monitoring the current Coronavirus outbreak across Oceania, and it is of vital importance to us to provide you with the latest COVID-19 updates.

Australia

Here are the most recent updates:

- Unpack times at Victorian depots impacting Freight of all Kind (FAK) are at normal operating levels.

The following remains consistent:

- Currently, there is no impact to the operation and movement of containers at the Port of Melbourne and their terminals.
- Empty container parks in Victoria have recorded no impact to the receipt and collection of containers to date.
- The state of New South Wales (NSW) continues to face Empty Container Park (ECP) management issues leading to delays, redirections, additional handling and rising costs.
- We are expecting slower response times for quarantine activities conducted by the Department of Agriculture.

New Zealand

Here are the most recent updates:

- The Auckland region moved into alert level 2 restrictions from 11:59pm on Sunday, August 30, 2020.
 - Our Auckland office continues to work remotely, and we remain fully operational, continuing to service all international and domestic transportation while adhering to government regulations.
 - Our Auckland office has business continuity plans and strategies in place to allow our employees to work remotely to ensure our customers and carriers receive continuous service.

The below are links to valuable resources:

- World Health Organisation (WHO): <https://www.who.int/>
- The Victorian Department of Health and Human Services: <https://www.dhhs.vic.gov.au/coronavirus>
- New Zealand Government COVID-19: <https://covid19.govt.nz/alert-system/current-alert-level/>

C.H. Robinson continues to update customers on the effects of the Coronavirus via the following channels:

- Client advisories: <https://www.chrobinson.com/en-us/resources/global-trade-resources/client-advisories/>
- Email: Oceania Industry Update
- Global Resources: <https://www.chrobinson.com/blog/>
- Direct Communication: Contact from a dedicated C.H. Robinson representative

Thank you for being our Valued Customer. If you have any questions, please do not hesitate to contact your C.H. Robinson commercial representative for further information.

Sincerely,
C.H. Robinson.

Our information is compiled from a number of sources that to the best of our knowledge are accurate and correct. It is always the intent of our company to present accurate information. C.H. Robinson accepts no liability or responsibility for the information published herein.

