

March 12, 2020

## Europe – Coronavirus Cargo Transportation Update

Dear valued customer,

Due to the ongoing coronavirus (COVID-19) outbreak and the unforeseeable turn it has taken throughout Europe, we would like to inform you of the following:

- Currently there are no limitations placed on the transit of goods to and from Europe and the U.S. related to the COVID-19 outbreak.
- Cargo space may be constricted as certain limitations are imposed on passenger travel resulting from adjusted flight schedules and capacity. For details of the passenger restrictions see this [link](#).
- Currently all C.H. Robinson Europe and global office locations and gateways are operational.
- C.H. Robinson in Europe and the United States have started to pro-actively book capacity on available freight services, and alternative routings are considered.
- Next to alternative routings, alternative services are also considered.
- We request customers to book their freight as early as possible to accommodate capacity.
- As we saw with changes in cargo capacity demand and cargo space availability that occurred as passenger travel was restricted with China, contract rates and transit times may need to be adjusted as the airfreight market remains fluid.

We will continue to inform you of any changes in due course.

Thank you for being our valued customer. If you have any questions, please do not hesitate to contact your C.H. Robinson commercial representative for further information.

Sincerely,  
C.H. Robinson

*Our information is compiled from a number of sources that to the best of our knowledge are accurate and correct. It is always the intent of our company to present accurate information. C.H. Robinson accepts no liability or responsibility for the information published herein.*

