

March 9, 2020

## UPDATE: Coronavirus Outbreak

Dear Valued Customer,

We continue to monitor Coronavirus Disease 2019 (COVID-19) globally. We remain fully operational, continuing to service all global and domestic transportation while adhering to government and health regulations. All our locations have business continuity plans and strategies in place to allow our employees to work remotely as the need arises and ensure our customers and carriers receive uninterrupted service. We continue to work closely with our customers on production planning and forecasting as the situation remains fluid.

Here are the most recent updates:

- Based on the published ocean blank sailing schedules, end of March is predicted to be a robust month in terms of exports picking up from China. We expect demand to surpass capacity on the Trans-pacific in the next few weeks.
- Similar to China, available air capacity in Italy and South Korea has decreased due to canceled passenger flights. However, charter operators continue to be in service and have increased movement in areas where demand is needed.
- Continue to see empty container supply dwindle in regions where China trade has been a catalyst, primarily North America and Europe which will lead to backlogs as demand continues to rise.
- We continue to stay close to our contract ocean carriers and discuss their continuity plans regarding the movement of assets in the event there are disruptions or closures at any ports.
- Cross-border trucking between China, Vietnam, Myanmar and Thailand is now open. Expect a 2-3-day delay.
- Currently, we are experiencing impacts with capacity in pockets throughout North America. The main impacted areas are inbound to major port cities on the west coast due to the blank sailings from China.

Links to additional resources:

- [WHO updates](#) and [CDC updates](#)
- [CBS News update](#) and [BBC News update](#)
- [COVID-19: Implications for business](#) (McKinsey & Company)
- [Global Cases](#) (Johns Hopkins CSSE)

We will continue to monitor the situation and provide updates as needed. For previous advisories, please visit our [Client Advisory page](#) on our website. Here is a direct link to the most recent update:  
3/4/2020 – [Update: Coronavirus Outbreak](#)

Thank you for being our Valued Customer. If you have any questions, please do not hesitate to contact your C.H. Robinson commercial representative for further information.

Sincerely,  
C.H. Robinson

*Our information is compiled from a number of sources that to the best of our knowledge are accurate and correct. It is always the intent of our company to present accurate information. C.H. Robinson accepts no liability or responsibility for the information published herein.*

