

February 26, 2020

UPDATE: Coronavirus Outbreak in Italy

Dear Valued Customer,

As we continue to monitor the coronavirus situation globally, we wanted to provide you an update from Europe, specifically northern Italy.

Below is an overview of the availability in Italy as known today:

- **Seaports and rail terminals** are currently still open and fully operational.
 - Only Vado Ligure Port and Rubiera Rail Terminal are requiring that all people who enter these premises provide a current health certification (not suffering of any symptoms that can be related to a flu (fever, cough, breathing difficulties). They also have to provide proof that they were not travelling from an infected area in the past 14 days, and have to declare that they have not been in contact with flu symptoms in the past 14 days.
- **Shipping Lines and Co-loaders** are fully operational.
 - Some of them are also willing to support customers to add bookings by phone if EDI transmissions are slow or cannot be used remotely.
- **Airports** are open and **handlers** are working on regular schedules.
- **Airlines and GSAs** are operational, but most with limited staff on location. All other staff are working remotely.
- **Italian Customs** is fully operational for both export and import clearance.
 - Customs has announced that possible delays with custom assessments and inspections may occur in the upcoming days/weeks.
- **Trucks and Couriers** are still operating pick up and pre-carriages as agreed at this time.

We will continue to monitor the situation and provide updates as needed. Additional information about this topic can be found in our earlier posting [here](#). For additional client advisories, visit our website [here](#).

Thank you for being our Valued Customer. If you have any questions, please do not hesitate to contact your C.H. Robinson commercial representative for further information.

Sincerely,
C.H. Robinson

Our information is compiled from a number of sources that to the best of our knowledge are accurate and correct. It is always the intent of our company to present accurate information. C.H. Robinson accepts no liability or responsibility for the information published herein.

