

January 28, 2020

Coronavirus Outbreak in China

Dear Valued Customer,

We have been closely monitoring the coronavirus outbreak in China and the restricted travel to Hubei Province. The Chinese government has extended the New Year holiday until Sunday, February 2, 2020 with the first day in the office to be Monday, February 3, 2020. However, in Shanghai the local government has told companies not to send people to work until Monday, February 10, 2020 to help manage the coronavirus outbreak. Other regions could do the same.

Below are the facts that we know as of today:

- Handling of cargo from Wuhan, Hubei Province and other quarantined zones will not be possible. This includes both full container loads (FCL), less than container loads (LCL) as well as air freight.
- Main air and ocean terminals are still operating normally at this time. However, there are now strict health checks which could cause delays.
- With the extended Chinese New Year holiday, we can expect delays in factories opening and general exports out of China suppressed.
- Imports into China will be delayed due to the extended holiday which could cause some congestion.
- Ocean carriers might blank sail due to lesser demand.
- With the decrease in passenger demand, several airlines are cancelling passenger flights which is having an impact to cargo capacity.

We will continue to monitor the situation and advise any further updates as needed.

Thank you for being our Valued Customer. If you have any questions, please do not hesitate to contact C.H. Robinson for further information.

Sincerely,
C.H. Robinson

Our information is compiled from a number of sources that to the best of our knowledge are accurate and correct. It is always the intent of our company to present accurate information. C.H. Robinson accepts no liability or responsibility for the information published herein.

