



C.H. ROBINSON

Client Advisory

October 4, 2021

Patrick Terminal, Melbourne – COVID-19 Closure

Dear Valued Customer,

C.H. Robinson have received advise from Patrick Terminal, Melbourne, that they have experienced a COVID-19 positive case and are currently working with the Victorian Government of Health and Human Services (DHHS) to determine close contacts.

This together with planned Maritime Union of Australia (MUA) action this week has caused significant labour shortages resulting in lengthy delays at the terminal over the weekend. The terminal has advised that the labour shortages represent 20% of its workforce and will have a significant impact on it's operation.

As a result, we expect delays to occur with the expectation for the disruption to continue for the remainder of the week with the planned MUA action to only add further pressure on a difficult situation. C.H. Robinson will work closely with those customers impacted by the closure and forthcoming delays and we continue to ask for patience as we work through this challenging period. We understand that additional charges will be incurred as a result of the delays, with the costs passed down through the supply chain.

Our teams will continue to monitor the situation, provide updates, and manage through the associated challenges to the best of our ability, minimising the impact to your supply chain.

Thank you for being our Valued Customer. If you have any questions, please do not hesitate to contact your C.H. Robinson commercial representative for further information.

Sincerely,
C.H. Robinson