

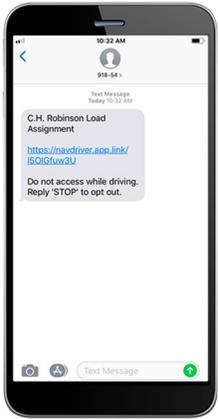
Navisphere® Driver instructions:

C.H. Robinson is proud to offer a free app, designed especially for drivers. Navisphere Driver® is the app that simplifies your life on the road and helps you manage your loads more efficiently. Follow the easy steps below and start using the app today.

1. When assigned a load, you will receive a text message with a link.

New Users: Click the link to download and install Navisphere Driver on your device.

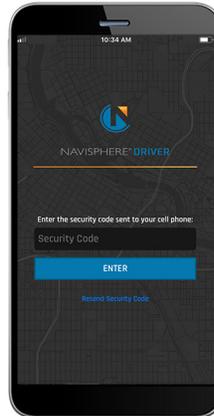
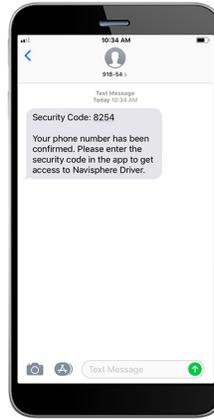
Repeat Users: Clicking the link will open Navisphere Driver directly on your device. Please proceed to step 5.



2. Open the app, enter your cell phone number for verification, and agree to terms.

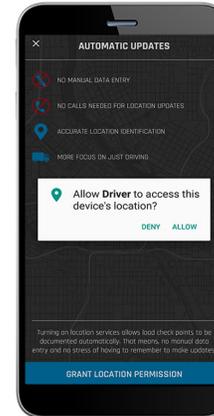
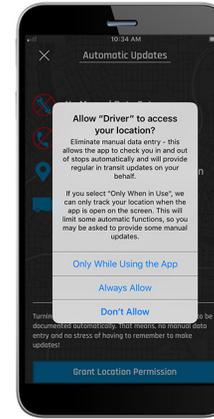


3. Enter your security code (provided in a second text message) into the app.



4. Click "Grant Location Permission." iPhone® users select "Always Allow" and Android® users select "Allow" in the menu.

a. This will ensure automated shipment tracking is received during transit. By selecting this option, your location will only be tracked while moving C.H. Robinson loads.

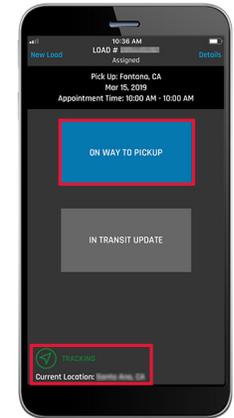


5. Select "On Way To Pick Up" on the action screen to initiate tracking of your load.

a. The GPS icon on the bottom left of the action screen indicates when you are being tracked.

Green = Tracking is on.
Gray = Tracking is off.

b. Tracking terminates when an automated/manual departure update is entered for the last stop on the load.



You're all set up!

Moving forward, let Navisphere Driver help you manage your loads, navigate using the in-app map feature, upload documents, and submit in-transit updates. Learn more by reading our [Navisphere Driver FAQs](#).



C.H. ROBINSON
ACCELERATE YOUR ADVANTAGE™