



C.H. ROBINSON

# Client Advisory

April 21, 2021

## Port of Tauranga, Rail Delays

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Dear Valued Customer,

C.H. Robinson wish to advise of delays connecting by rail for import containers from discharge at the Port of Tauranga to Auckland Metroport. Currently for non-managed containers, it is taking 4 weeks and with shuttle selected (managed) containers anywhere between 7-10 days.

We advise customers who have urgent freight, to contact their customer services representative. Arrangements can be made by way of termination of the container in Tauranga and a dedicated truck sent to collect the container for arrival in Auckland. This will incur additional charges in application to terminate, added cartage charges from Tauranga and empty return fees.

Our teams will continue to monitor the situation, provide updates, and manage through the associated challenges to the best of our ability, minimising the impact to your supply chain

Thank you for being our Valued Customer. If you have any questions or concerns regarding the notice held within, please contact your Key Account Manager or a C.H. Robinson representative.

Sincerely,  
C.H. Robinson.

Our information is compiled from a number of sources that to the best of our knowledge are accurate and correct. It is always the intent of our company to present accurate information. C.H. Robinson accepts no liability or responsibility for the information published herein.