

January 18, 2021

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Update – Australian Container Congestion

Dear Valued Customer,

As previously advised, we continue to see the impact of unfavourable market conditions impacting Empty Container Parks (ECP's) causing congestion.

Here are the latest updates:

Melbourne

- There has been no measurable change with empty containers in recent weeks with a continued imbalance of imports to exports putting further pressure on a strained freight market.
- Port congestion is increasing due to 'off window' vessels creating delays in obtaining berth.
- ECP's in Melbourne are full, resulting in delays with the dehiring of containers and the overcrowding of ECP's.
- Where an ECP is almost at capacity, we are seeing empty units re-directed to secondary holding locations creating additional costs.
- The volume of de-hire/on-hire required is far higher than slot allocation at all container parks in Melbourne.
- Transport providers are experiencing a lack of available slots for import empty dehires and export empty pick-ups diminishing truck servicing times and creating additional costs.

We expect delays as a result and understand that additional charges will be incurred. The additional costs associated with the congestion cannot continue to be absorbed, with the costs passed down through the supply chain to the importer.

Our teams will continue to monitor the situation, provide updates, and manage through the associated challenges to the best of our ability, minimising the impact to your supply chain.

Thank you for being our Valued Customer. If you have any questions or concerns regarding the notice held within, please contact your Key Account Manager or a C.H. Robinson representative.

Sincerely, C.H. Robinson.

Our information is compiled from a number of sources that to the best of our knowledge are accurate and correct. It is always the intent of our company to present accurate information. C.H. Robinson accepts no liability or responsibility for the information published herein.

