CLIENT ADVISORY

December 22, 2020

COVID-19 Update: New South Wales

Dear Valued Customer,

At C.H. Robinson, we are closely monitoring the current Coronavirus outbreak in New South Wales (NSW), and it is of vital importance to us to provide you with the latest COVID-19 updates.

The State of New South Wales is currently facing a growing cluster, with the Northern Beaches and Greater Sydney Area now declared a COVID-19 hotspot. Consequently, stay at home orders have been implemented and all States and Territories have shut their borders to those who have been in the Northern Beaches or Greater Sydney area in the past 14 days. Essential services including the transportation of goods via road, rail and sea remain open. We anticipate that the ramifications will be similar but less severe to those during the Victorian lockdown.

Drivers who have been in a hotspot and are travelling to another state are required to apply for the relevant border permit which must be clearly displayed and are encouraged to get tested before leaving NSW.

NSW ports and airports remain open for freight imports and exports. There continues to be delays throughout the Ports in Sydney with a current vessel waiting time of 2-3 days at DP World and 10-11 days at Patrick Terminal on services with no contingencies. The situation at the ports is expected to improve from the holiday season onwards but is contingent upon changing restrictions.

C.H. Robinson remains fully operational, continuing to service all global and domestic transportation while adhering to government health regulations. All Sydney offices have business continuity plans and strategies in place to allow our employees to work remotely to ensure our customers and carriers receive uninterrupted service.

Thank you for being our Valued Customer. If you have any questions, please do not hesitate to contact your C.H. Robinson commercial representative for further information.

Sincerely, C.H. Robinson.

Our information is compiled from a number of sources that to the best of our knowledge are accurate and correct. It is always the intent of our company to present accurate information. C.H. Robinson accepts no liability or responsibility for the information published herein.

