

October 20, 2020

Container Chain Australia – Cyber Attack

Dear Valued Customer,

C.H. Robinson has been advised that Container Chain Australia has been hit by a cyber-attack. Several announcements received over the weekend indicate that their global servers that support the container transport industry have been shut down. Continuity plans are in place; however, Container Chain advise of possible impact to service levels. We expect empty container parks to be operating manually which may lead to delays and heavy congestion.

Increased lead times should be expected in the coming weeks as Container Chain navigate the technical and operational challenges associated with a cyber-attack. Our teams will continue to monitor the situation, provide updates, and manage through this challenge to the best of our ability, minimising the impact to your supply chain.

Thank you for being our Valued Customer. If you have any questions or concerns regarding the notice held within, please contact your Key Account Manager or a C.H. Robinson representative.

Sincerely,
C.H. Robinson.

Our information is compiled from a number of sources that to the best of our knowledge are accurate and correct. It is always the intent of our company to present accurate information. C.H. Robinson accepts no liability or responsibility for the information published herein.

