

September 29, 2020

Dear Valued Customer,

AU & NZ: United States of America (USA) Emergency Port Congestion Surcharge

The local drayage companies servicing the ports in the United States of America (USA) have been experiencing rising intermodal and trucking costs along with extensive port congestion leading to extra detention hours, equipment imbalance and shortage of chassis.

The following Emergency Port Congestion Surcharge applies to all USA east and west coast outbound cargo effective October 25, 2020.

Origin	Destination	Surcharge	Amount	Effective
All USA origins	Australia, New Zealand	Emergency Congestion Surcharge	USD \$5.00 w/m	25.10.20

AU & NZ: ANL and CMA CGM Group Security Breach

C.H. Robinson has been advised of a security breach with our partner carrier ANL and CMA CGM Group. The following is a notice released today, Tuesday, September 29:

“The CMA CGM Group (excluding CEVA Logistics) is currently dealing with a cyber-attack impacting peripheral servers.

As soon as the security breach was detected, external access to applications was interrupted to prevent the malware from spreading.

Our teams are fully mobilized and access to our information systems is gradually resuming.”

We are working closely with our partner carrier and our customers to minimise disruption and will keep you informed of updates as they emerge.

Thank you for being our Valued Customer. If you have any questions or concerns regarding the notices held within, please contact your Key Account Manager or a C.H. Robinson representative.

Sincerely,
C.H. Robinson.

Our information is compiled from a number of sources that to the best of our knowledge are accurate and correct. It is always the intent of our company to present accurate information. C.H. Robinson accepts no liability or responsibility for the information published herein.

