

September 21, 2020

Dear Valued Customer,

NZ: Update - Operational Delays at the Ports of Auckland - Fergusson Terminal

As previously advised in the Oceania client update on August 31, 2020 and September 11, 2020, the Ports of Auckland operations were impacted after the fatal injury of a staff member while working on a ship at Fergusson Terminal. As a result, we continue to experience less than optimal operations, and delays are expected to continue throughout the upcoming week.

Here are the most recent updates:

- Berth windows remain suspended. Vessels will be prioritised based on their arrival date
- Expected delays to truck turn times through Monday, Tuesday and Wednesday
- Limitations in the ability to provide additional VBS slots

We are working closely with the Ports of Auckland, our partner carriers and our customers to minimise disruption and will keep you informed of updates as they emerge. We ask customers to inform your C.H. Robinson representative if you are expecting any priority import cargo.

NZ: Incident at Auckland Harbour Bridge

The Auckland Harbor Bridge was damaged last week following two truck incidents caused by freak weather conditions. As a result, the bridge was structurally compromised, and we have been advised to expect delays as work is carried out. Our partners are seeking alternative routes via the Greenhite Bridge, however, deliveries for the North Shore and beyond should expect delays.

We are working closely with our partner carriers and our customers to minimise disruption and will keep you informed of updates as they emerge.

Thank you for being our Valued Customer. If you have any questions or concerns regarding the notices held within, please contact your Key Account Manager or a C.H. Robinson representative.

Sincerely,
C.H. Robinson.

Our information is compiled from a number of sources that to the best of our knowledge are accurate and correct. It is always the intent of our company to present accurate information. C.H. Robinson accepts no liability or responsibility for the information published herein.

