Dear Valued Customer,

At C.H. Robinson, we are closely monitoring the current Coronavirus outbreak across Oceania, and it is of vital importance to us to provide you with the latest COVID-19 updates.

**Australia**

Here are the most recent updates:

- **Air freight handling at the Melbourne Qantas terminal:**
  - Melbourne freight terminals remain closed in response to advice from the Victorian Department of Health and Human Services (DHHS).
  - The domestic and international terminals will re-open early next week with a staged introduction of staff into the facility.
  - A limited team has returned to the international terminal to clear freight, prioritising medical and other urgent imports.
  - Imports and exports operating through the International Freight Assistance Mechanism (IFAM) will be managed through Menzies facility until Sunday, August 16, 2020.

- **Due to high demand in exports from Chinese ports, there have been reports of equipment shortages impacting outbound freight. We are actively working with our partner carriers to minimise the impact for our customers.**
  - There are shortages of 40’ containers. Empty containers are being repositioned into deficit ports as quickly as possible to avoid disruption.
  - As an alternative, Non-Operating Reefers (NOR’s) or refrigerated container in an unpowered state are available, albeit with a reduced capacity than the standard 40’ General Purpose (GP) or High Cube (HC) container.

The following remains consistent:

- Currently, there is no impact to the operation and movement of containers at the Port of Melbourne and their terminals.
- Empty container parks have recorded no impact to the receival and collection of containers to date.
- Due to the mandated reduction on warehousing staff, we are expecting slower unpack times at Victorian depots impacting Freight of all Kind (FAK) and Less than Container Load (LCL).
- We are expecting slower response times for quarantine activities conducted by the Department of Agriculture.

**New Zealand**

Here are the most recent updates:

- The Ministry for Primary Industry (MPI) has recorded a 3-day turn-around time for Electronic Biosecurity Authority Clearance Certificate Application (eBACCA) sea cargo.
  - This is expected to stay at 3 days during the level-3 working conditions and the Brown Marmorated Stink Bug (BMSB) season from September 1, 2020.
  - This directly affects Full Container Load (FCL) imports as all FCL’s require Biosecurity Authority Clearance Certificate (BACC) release regardless of cargo or origin.
The following remains consistent:

- Ports of Auckland, Metroport, Auckland airport, container freight stations, container depots, and transport companies continue to operate.
- NZ Customs have moved to remote working and are not experiencing any reduction in their processing times.
- Movement for people to and from the Auckland region has been closed since midday, August 12, 2020, with transport channels remaining open.

The below are links to valuable resources:

- World Health Organisation (WHO): https://www.who.int/
- Industry Coordination Centre within the Department of Jobs, Precincts and Regions: https://djpr.vic.gov.au/
- The Victorian government hotline for COVID-19 business related queries: 13 22 15

C.H. Robinson continues to update customers on the effects of the Coronavirus via the following channels:

- Email: Oceania Industry Update
- Global Resources: https://www.chrobinson.com/blog/
- Direct Communication: Contact from a dedicated C.H. Robinson representative

Thank you for being our Valued Customer. If you have any questions, please do not hesitate to contact your C.H. Robinson commercial representative for further information.

Sincerely,
C.H. Robinson.