COVID-19 Update: New Zealand

Dear Valued Customer,

At C.H. Robinson, we are closely monitoring the current Coronavirus outbreak across Oceania, and it is of vital importance to us to provide you with the latest COVID-19 updates.

New Zealand continues to face the impact and the following alert levels are now in place:

- The Auckland region will move into alert level 3 restrictions from midday today, August 12, 2020. The Auckland region has been defined by the New Zealand government as “…everything in the Auckland Council boundary — from Wellsford in the north to Pukekohe in the south.”. Auckland will remain at alert level 3 for at least 3 days.
- The rest of New Zealand will move to alert level 2 restrictions from midday today, August 12, 2020, to at least midnight, August 14, 2020.

We understand that the New Zealand government has not placed any restrictions affecting the importation, exportation and general movement of goods. As such, we remain fully operational, continuing to service all international and domestic transportation while adhering to government and health regulations. Our Auckland office has business continuity plans and strategies in place to allow our employees to work remotely to ensure our customers and carriers receive continuous service.

Here are the most recent updates:

- Ports of Auckland, Metroport, Auckland airport, container freight stations, container depots, and transport companies continue to operate.
- NZ Customs has moved immediately to remote working and is not expecting any reduction in their processing times.
- Movement for people to and from the Auckland region will be closed from midday today, August 12, 2020, however, transport channels remain open.

The below are links to valuable resources:

- World Health Organisation (WHO): https://www.who.int/

C.H. Robinson continues to update customers on the effects of the Coronavirus via the following channels:

- Email: Oceania Industry Update
- Global Resources: https://www.chrobinson.com/blog/
- Direct Communication: Contact from a dedicated C.H. Robinson representative

Thank you for being our Valued Customer. If you have any questions, please do not hesitate to contact your C.H. Robinson commercial representative for further information.

Sincerely,
C.H. Robinson.