Dear Valued Customer,

**AU: Expanded Protected Industrial Action at the West Swanston Dock Container Terminal**

The following time zones have been cancelled at DP World in Melbourne as a result of expanded protected industrial action at the West Swanston Dock container terminal. These cancellations will effectively reduce terminal operating hours by eight (8) hours per day. Cancelled zones are as follows:

- **Dayshift cancelled zones:**
  - 11am
  - Midday
  - 1pm

- **Twilight shift cancelled zones:**
  - 2pm
  - 3pm

- **Night Shift cancelled zones:**
  - 3am
  - 4am
  - 5am

**NZ: Ministry for Primary Industry (MPI) Charges for Reconciling Biosecurity Authority Clearance Certificate (BACC) Applications**

The Ministry for Primary Industry (MPI) has recently announced additional charges for time spent reconciling Biosecurity Authority Clearance Certificates (BACC) applications.

MPI has advised, there may be requests to provide supporting information (product data, certificates, original health permits and fumigation documentation) and charges will occur if the additional information is not provided within a reasonable time frame. However, MPI are yet to define ‘reasonable time frame’ as well as advertise costs associated with the BACC applications.

We continue to work with MPI to understand the timeframe and fee structure and will provide you with updates as they are received. This is a charge that will be passed on to our customers should it be applied.
NZ: Biosecurity Authority Clearance Certificate (BACC) Permits

The Ministry for Primary Industry (MPI) is requesting that all Biosecurity Authority Clearance Certificates (BACC) be completed as per instructions.

MPI have reported an increase in instances where instructions are not followed, and containers are devanned and released without the supervision of accredited personnel at the Approved Transitional Facility (ATF). By not following the instructions of the BACC, the ATF is put at risk of losing accreditation.

If a container is being delivered direct from the port to the ATF facility for devan, C.H. Robinson will notify our clients of the requirements when sending delivery papers.

If you have any questions or concerns regarding the notices held within, please contact your Key Account Manager or a C.H. Robinson representative.

Sincerely,
C.H. Robinson.