

August 7, 2020

COVID-19 Update: Victoria

Dear Valued Customer,

At C.H. Robinson, we are closely monitoring the current Coronavirus outbreak across Australia, and it is of vital importance to us to provide you with the latest COVID-19 updates.

Here are the most recent updates:

- Currently, there is no impact to the operation and movement of containers at the Port of Melbourne and their terminals.
- Empty container parks have recorded no impact to the receipt and collection of containers to date.
- Due to the mandated reduction on warehousing staff, we are expecting slower unpack times at Victorian depots impacting Freight of all Kind (FAK) and Less than Container Load (LCL).
- We are expecting slower response times for quarantine activities conducted by the Department of Agriculture.
- Air freight handling at the Melbourne Qantas terminal:
 - The domestic terminal will remain closed for freight on passenger flights. Reduce staff will return to work to support a strictly limited domestic freight network with urgent medical shipments managed as a priority.
 - Imports and exports on an international charter flights operating through the International Freight Assistance Mechanism (IFAM) will be managed through Menzies facility.
 - International Qantas flights scheduled from August 7, 2020, will be operating as planned.

The below are links to valuable resources:

- World Health Organisation (WHO): <https://www.who.int/>
- The Victorian Department of Health and Human Services: <https://www.dhhs.vic.gov.au/coronavirus>
- Industry Coordination Centre within the Department of Jobs, Precincts and Regions: <https://djpr.vic.gov.au/>
- The Victorian government hotline for COVID-19 business related queries: 13 22 15

C.H. Robinson continues to update customers on the effects of the Coronavirus via the following channels:

- Client advisories: <https://www.chrobinson.com/en-us/resources/global-trade-resources/client-advisories/>
- Email: Oceania industry update
- Global Resources: <https://www.chrobinson.com/blog/>
- Direct Communication: Contact from a dedicated C.H. Robinson representative

Thank you for being our Valued Customer. If you have any questions, please do not hesitate to contact your C.H. Robinson commercial representative for further information.

Sincerely,
C.H. Robinson.

Our information is compiled from a number of sources that to the best of our knowledge are accurate and correct. It is always the intent of our company to present accurate information. C.H. Robinson accepts no liability or responsibility for the information published herein.

