

August 4, 2020

COVID-19 Update: Victoria

Dear Valued Customer,

At C.H. Robinson, we are closely monitoring the current Coronavirus outbreak across Australia, and it is of vital importance to us to provide you with the latest COVID-19 updates.

Yesterday's announcement by the Victorian government broadcasted measures against [3 categories of workplaces](#). As this situation remains fluid, we kindly ask that you continue to communicate your business operation plan and contact your C.H. Robinson representative if you foresee any impact on your ability to receive freight.

If it is unclear how the level 4 restrictions will be impacting your business, we encourage you to contact the [Industry Coordination Centre within the Department of Jobs, Precincts and Regions](#) or call the state government hotline for COVID-19 business related queries on 13 22 15 for guidance.

We continue to see interruptions at freight terminals, distribution centers, transport hubs and warehouses. Specifically, Melbourne airport has confirmed a temporary closure to the international and domestic terminals affecting both freighter and passenger cargo. We continue to work closely with our customers to mitigate the impacts over the following 24 hours and appreciate your patience as we navigate the Coronavirus outbreak in Victoria.

The below are links to valuable resources:

- World Health Organisation (WHO): <https://www.who.int/>
- The Victorian Department of Health and Human Services: <https://www.dhhs.vic.gov.au/coronavirus>
- Trade resources: <http://mhdsupplychain.com.au/2020/08/03/what-victorias-state-of-disaster-means-for-supply-chains/>

C.H. Robinson continues to update customers on the effects of the Coronavirus via the following channels:

- Client advisories: <https://www.chrobinson.com/en-us/resources/global-trade-resources/client-advisories/>
- Email: Oceania industry update
- Global Resources: <https://www.chrobinson.com/blog/>
- Direct Communication: Contact from a dedicated C.H. Robinson representative

Thank you for being our Valued Customer. If you have any questions, please do not hesitate to contact your C.H. Robinson commercial representative for further information.

Sincerely,
C.H. Robinson.

Our information is compiled from a number of sources that to the best of our knowledge are accurate and correct. It is always the intent of our company to present accurate information. C.H. Robinson accepts no liability or responsibility for the information published herein.

