

March 16, 2020

## UPDATE: Coronavirus Outbreak

Dear Valued Customer,

We continue to monitor Coronavirus Disease 2019 (COVID-19) globally. We remain fully operational, continuing to service all global and domestic transportation while adhering to government and health regulations. All our locations have business continuity plans and strategies in place to allow our employees to work remotely as the need arises and ensure our customers and carriers receive uninterrupted service. We continue to work closely with our customers on production planning and forecasting as the situation remains fluid.

Here are the most recent updates:

- On March 13, 2020 the Federal Motor Carrier Safety Administration (FMCSA) issued an [emergency declaration](#) that impacts Hours of Service (HOS) rules. Read more about the impacts [here](#).
- Canada's Prime Minister announced the recent travel restrictions between the Canada – U.S. border will not apply to commerce. Read more [here](#).
- As demand exceeds capacity in Europe and Asia (or as capacity tightens in Europe and Asia), we continue to work closely with our customers to accommodate their supply chain needs in the fluid environment – including offering air charter services and expedited FCL/LCL programs.
- Factories in China continue to grow production. Due to the increased volume no further blank sailings on the Trans-Pacific have been announced. Empty container supply continues to dwindle in multiple regions, including India, North America and Europe which will lead to backlogs as demand continues to rise.
- There has been a significant increase in demand for U.S. truckload due to U.S. companies moving goods quickly to restock store shelves. Capacity will likely continue to tighten in the coming weeks due to harvest season and elevated consumer consumption in response to COVID-19. Additionally, we will likely see an influx of Chinese goods go to market in a few weeks which will further tighten capacity.
- India's government recently announced vessels and crews arriving from China, Thailand, Hong Kong, Singapore, Japan, South Korea, Vietnam, Indonesia, Malaysia, Iran, Nepal and Italy will be screened upon arrival. Despite additional screenings, all major ports continue to function smoothly with no impact to operations.
- Federal government agencies remain operational to help ensure the supply of food.
- U.S. and foreign seaports reported they are putting plans in place to address possible disruption. We continue to stay close to our contract ocean carriers and relay information to our customers in the event there are disruptions or closures at any ports.
- Additionally, Robinson Fresh, a division of C.H. Robinson, is actively communicating with growers, steamship lines, forwarding/customs agents and ports to remain aware of situations and current conditions. Currently Robinson Fresh has not experienced any delays related to global supply chains.

Links to additional resources:

- [WHO](#) updates and [CDC](#) updates
- [CBS News](#) update and [BBC News](#) update
- [COVID-19: Implications for business](#) (McKinsey & Company)
- [Global Cases](#) (Johns Hopkins CSSE)

*Our information is compiled from a number of sources that to the best of our knowledge are accurate and correct. It is always the intent of our company to present accurate information. C.H. Robinson accepts no liability or responsibility for the information published herein.*



We will continue to monitor the situation and provide updates as needed. For previous advisories, please visit our Client Advisory page on our website. Here is a direct link to the most recent update:  
3/12/2020 – [Europe – Coronavirus Cargo Transportation Update](#)

Thank you for being our Valued Customer. If you have any questions, please do not hesitate to contact your C.H. Robinson commercial representative for further information.

Sincerely,  
C.H. Robinson

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