

# CUSTOMER ADVISORY

March 30, 2020

Dear Valued Customer,

## COVID-19: Oceania Update – Interstate Freight

At C.H. Robinson, we are closely monitoring the current coronavirus outbreak across Oceania, and it is of vital importance to us to provide you with the latest COVID-19 updates across interstate travel.

As the working landscape is constantly evolving during COVID-19, the border restrictions for interstate travel within Australia now vary state-by-state.

The implementation of border restrictions and increased screening and security measures may, for some customers, cause a delay in arrival time for goods entering Western Australia, South Australia, Queensland and Tasmania.

### AUSTRALIAN STATE UPDATES

#### Victoria (VIC)

- Borders not as yet closed, current policy is that they will not close.

#### New South Wales (NSW)

- Borders not as yet closed, current policy is that they will not close.
- Port of Sydney, vessels cannot berth until 14-days have elapsed since the vessel left any port within Mainland China.

#### Northern Territory (NT)

- Check points have been established on land, sea and air entry points.
- There are police roadblocks on the three main highways: Victorian Highway from WA, Barkley Highway from QLD and Stewart Highway from SA.
- Restrictions are estimated to last at least six months.
- At the moment, the government have advised they will stop trucks and interview drivers at border crossings.
- Freight vehicles will be accorded the highest priority for border clearance and will require an entry permit.
- All essential travellers must abide by strict conditions located [here](#).

#### Queensland (QLD)

- Borders will be closed to all interstate travel on Wednesday, March 25, 2020, at midnight, other than essential travellers including freight.
- Vessels from Mainland China and South Korea cannot enter a Queensland pilotage area until 14-days have elapsed since the vessel left any country outside Australia.
  - Applies to vessels that have departed a country outside Australia after Sunday, March 15, 2020, Australian Standard Time (AST).

*Our information is compiled from a number of sources that to the best of our knowledge are accurate and correct. It is always the intent of our company to present accurate information. C.H. Robinson accepts no liability or responsibility for the information published herein.*



### Tasmania (TAS)

- Borders are currently closed to all interstate travel however freight personnel are exempted.
- The TT-Line currently has capacity to carry extra freight.
- More on the exempt person quarantine requirements can be found [here](#).

### South Australia (SA)

- Borders are closed from 1:30pm Australian Western Standard Time (AWST) on Tuesday, March 24, 2020 for all interstate travel.
- There will be 12 border control checkpoints across state borders.
- Freight for food and commercial supply chains are exempt from the closure restrictions.
- To read the direction by SA Government, click [here](#).

### Western Australia (WA)

- Border closure for all access points including roads, rail, air and sea for interstate travel.
- Freight of essential goods via air, rail and sea freight as well as trucking are exempt from the closure restrictions.

### Australian Capital Territory (ACT)

- ACT cannot officially close their borders due to its close regional connectivity with places such as Queanbeyan and Goulburn.
- All non-essential services are shutdown however freight and logistics will be considered as an essential service.

## COUNTRY UPDATES

### New Zealand (NZ)

- New Zealand has increased their country wide alert level to Level 4- Eliminate, more information can be found [here](#).
- Borders remain closed for all international travel.
- Air and Maritime crew continue to be exempt from the travel restrictions.
- The NZ Government has advised that essential service deliveries will proceed as normal.
- The Port of Tauranga is prioritising the movement of containers based on essential goods with all non-essential goods stacked for transfer later.
- CentrePort Wellington has waived demurrage during this period, more information can be found [here](#).

### Fiji

- The Fijian government has decided to cease acceptance of all container vessels at the port of Lautoka with immediate effect.
- The port of Suva will remain open to enable continued access of shipping services to Fiji.

We remain fully operational, continuing to service all global and domestic transportation while adhering to government and health regulations. All our locations have business continuity plans and strategies in place to allow our employees to work remotely as the need arises and ensure our customers receive uninterrupted service.

For additional client advisories, please visit our website [here](#).

Thank you for being our valued customer. If you have any questions, please do not hesitate to contact your C.H. Robinson representative for further information.

Sincerely,  
C.H. Robinson.

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