

Client Advisory

October 8, 2021

Update: Industrial Action - Patrick Terminals, Australia

Dear Valued Customer,

C.H. Robinson is continuing to monitor the impact to Patrick Terminals nationwide and has received further notification from Patrick Terminals in relation to Protected Industrial Action (PIA) by the Maritime Union of Australia (MUA). Here is the latest update:

Patrick Terminals - Melbourne

• The MUA has withdrawn all industrial action that is currently notified at the Melbourne Terminal and industrial action ceased at 11.59pm, October 5, until further notice

The following remains consistent:

Patrick Terminals - Brisbane

- A stoppage of work of four hours duration commencing at 1900 on Friday, October 8, 2021.
- A stoppage of work of 24-hours duration commencing at 2300 on Wednesday, October 13, 2021.
- A ban on the working of overtime for 24 hours commencing at 2300 on Thursday, October 14, 2021.
- A ban on the working of shift extensions for 24 hours commencing at 2300 on Thursday, October 14, 2021.
- A ban on the performance of upgrades and/or work in higher levels for 24 hours commencing at 2300 on Thursday, October 14, 2021.
- A ban on attending for work on days an employee is rostered as "off/avail" for 24 hours commencing at 2300 on Thursday, October 14, 2021.

Patrick Terminals - Fremantle

• A ban on attending for work on days an employee is rostered as "off/avail" commencing from 7.00am Tuesday, September 28, 2021 and ending at 7.00am on Tuesday, October 19, 2021.

Patrick Terminals - Sydney

- A ban on the performance of overtime commencing at 12:01am on Saturday, October 9, 2021, through to 10:00pm Sunday, October 10, 2021.
- A ban on the performance of shift extensions commencing at 12:01am on Saturday, October 9, 2021, through to 10:00pm Sunday, October 10, 2021.
- A ban on the performance of upgrades and/or work in higher levels commencing at 12:01am on Saturday, October 9, 2021, through to 10:00pm, Sunday, October 10, 2021.

Our information is compiled from a number of sources that to the best of our knowledge are accurate and correct. It is always the intent of our company to present accurate information. C.H. Robinson accepts no liability or responsibility for the information published herein.

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The following is an update on operational performance across Patrick Terminals in Australia:

Patrick Terminals - Brisbane

• The terminal is currently experiencing delays of approx 2 days due to industrial action.

Patrick Terminals - Fremantle

• The terminal continues to be impacted by industrial action resulting in some extended port stays and delays of up to 7 days

Patrick Terminals - Melbourne

- The terminal is currently experiencing delays with vessels berthing up to 4 days behind schedule.
- These delays are expected to increase up to 7-10 days by mid-October due to the industrial action and COVID-19 positive case closures.
- Delays are expected to continue to worsen through the month due to rolling stopages and labour availability.

Patrick Terminals - Sydney

- The terminal continues to be impacted by industrial action resulting in delays with delays expected to increase in relation to new notifications
- The current delays at the Sydney terminal are as follows: On window vessels 4.1 days and off window vessels - 4.6 days

We expect delays as a result and understand that additional charges will be incurred. The additional costs associated cannot be absorbed, with the costs passed down through the supply chain.

Our teams will continue to monitor the situation, provide updates, and manage through the associated challenges to the best of our ability, minimising the impact to your supply chain.

Thank you for being our Valued Customer. If you have any questions, please do not hesitate to contact your C.H. Robinson commercial representative for further information.

Sincerely, C.H. Robinson



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