



C.H. ROBINSON

# Client Advisory

September 23, 2021

## Update: Victorian International Container Terminal – Delays

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Dear Valued Customer,

C.H. Robinson is continuing to monitor the impact to the Victorian International Container Terminal (VICT) and it is of importance to us to provide you with the latest information.

Here are the latest updates:

- Confirmation that VICT have experienced a second COVID-19 positive case this week and are currently working with the Victorian Government of Health and Human Services (DHHS) to determine the close contacts. VICT have advised of an immediate closure from 2200 hours on September 22, for a deep cleaning exercise and anticipate a re-opening from 6pm on September 23, subject to DHHS advice.
- Information from our transport providers confirms that multiple timeslots have been cancelled at VICT during this disruption period. It is expected that delays will continue into next week as they recover from the disruptions.

The following remains consistent:

- The mass protests are impacting all facets of the supply chain. Further demonstrations are expected to incur impacting arrival timeslots and the ability for containers to be dehered.

As a result, delays will occur as VICT work to restore the effective movement of containers through the terminal. Additional pressure will be put on transport carriers as they work to restore delivery schedules and will be compounded by the upcoming long weekend. We expect additional fees to be applicable to cover cancelled time slots and C.H. Robinson will work closely with those customers impacted.

Our teams will continue to monitor the situation, provide updates, and manage through the associated challenges to the best of our ability, minimising the impact to your supply chain.

Thank you for being our Valued Customer. If you have any questions, please do not hesitate to contact your C.H. Robinson commercial representative for further information.

Sincerely,  
C.H. Robinson