CHRWTRUCKS® WILL BECOME NAVISPHERE® CARRIER: AN OVERVIEW

In order to give you the smoothest, fastest, and easiest experience possible when working with us, we're revitalizing your user experience. Navisphere® Carrier is more than a new name for CHRWTrucks®, it's an innovative solution to better align our contract carriers with freight opportunities. Here's what you need to know about the changes.

Three things
you should know:

1. CHRWTrucks is changing to Navisphere Carrier

2. Your existing username and password will remain the same

3. You'll still have your favorite features and a few new ones too

Why Make a Change?

We know how important a smooth, easy, and fast experience is for you. Navisphere Carrier comes with a clean design, easy to use interface, all the capabilities you love from CHRWTrucks®, and new features to help make hauling for C.H. Robinson even easier.

What Are the New Features?

First and foremost, Navisphere Carrier is easy to use and navigate. Your favorite tools are consolidated onto fewer pages, and shipments are displayed in an easy-to-see card view. Other features include:

- Announcements – Showcases new features and functions
- SmartMatch™ – Finds the right load to get you home, out on the road, or make a round trip
- Notifications – Shows when new tenders are available and any outstanding tasks
- Driver Visibility – Allows dispatchers to see which drivers are on which loads—even if the driver doesn't have our mobile app

Why Change the Name?

Navisphere is the name of our single, global technology platform. Bringing the Navisphere name to our contract carriers promotes visibility and helps better align our contract carriers with freight opportunities.

NAVIGATING THE NEW CARRIER HOME PAGE

Log In
- Contract carriers can log in to Navisphere Carrier using the fields on the left side of the page.
- There is also a login button on every page of chrobinson.com. Be sure to select "Navisphere Carrier" from the drop down menu when logging on this way.

Email News
- Carriers who sign up will receive emails regularly about new features, content, and tools.

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